

Please find here below **a list of quality certifications** we have. **No one else in the world doing industrial dishwashers can count on such a list:**

ISO 9001 - Vision 2000 This is the most famous International Standard to certify the way a Company operates and controls its procedures. This certification is given only to companies structured in a professional way, who have a complete record on each procedure and the way to perform those. For this reason, in Public Tenders (Government, Army, International Hotel Operators etc.) demand their suppliers to be ISO 9001 Certified. The "top" version of the ISO 9001 is the Vision 2000, that also certifies the administrative side of the procedures. We have had ISO 9001 certification since 1997 and ISO 9001-VISION 2000 since year 2000.

CE This is a self-assessment of a manufacturer that assures that its products comply with the latest European norms in terms of safety. The CE certificate is issued under the personal responsibility of the Legal Responsible of a Company, who is penally responsible for his statement. Unfortunately as this is a self-assessment, there are few companies who "take the risk" and make the CE certification, even without having the requisites. We have been issuing CE certificates since 1995. In the future, the CE certification will be checked by official authorities in the E.U. to prevent the current abuses.... like CE meant as "China Export".

NEMKO This is a Scandinavian test certification, among the most demanding and difficult to achieve. NEMKO is checking that DIHR machines, of each product family, respect the EN 60351 and EN 60352-58 and the EMC directives. Nemko "de facto" checks that the CE we issue is really true and not a fake. We have had Nemko also since 1995.

DVGW This is the German Certification Authority, following the German construction standards and actual components quality. DVGW is well known to be... "not tender"... with non German manufacturers and, for this reason, DIHR is one of the very few non-German manufacturers in the world with DVGW Quality Approval and Certifications. This since 1993.

WRAS. This is the British Water Regulations Advisory Scheme. They check the functionality of each machine they approve and survey the potential thread of water contamination of each device. The quality in engineering of DIHR machines was so highly recognised that -to our knowledge- DIHR is the ONLY Italian Manufacturer with "AA" Class of approval from WRAS and for that reason we are allowed to supply any Public Authority (National Health Service, Schools, Ministry of Defence etc.) in the whole Commonwealth

HACCP. Hazard Analysis Critical Control Point. This system was developed in USA (by N.A.S.A.) in the '60s, for monitoring food related risks, during space missions. In January 2006, this become the European Union regulation 853/2004, in order to adopt a system for monitoring and recording the hygiene level in food processing, to be verified by Sanitary Authorities. Our machines (from the HT upwards) are equipped -on request- with the HACCP monitoring system, who is able to record all working data in a certain time span to be down-loaded on a lap-top. More sophisticated versions (FX, CX) can also be equipped with a modem for remote monitoring via Internet.

ETL + ETLs. Those are the American equivalent of DVGW. Very difficult to achieve. You cannot sell machines on the North-American market, without this kind of approvals. We got these Certifications in 2006.

DIN 10510. As a measurement of the HACCP the Deutsches Institut für Normung (DIN) made rules (DIN 10501) to measure the performance of dishwashing machines, based on contact time of the chemicals on the surfaces (dishes), temperatures and level of soil on dishes to guarantee a correct sanitization. All DIHR machines match these requirements, unfortunately not so well known by the general public who -often- gets cheated by unfair competitors who offer (cheaper) machines, without guaranteeing the correct level of hygienic result ("washed" does not automatically mean clean and sanitised !!!). All DIHR/Kromo machines match the DIN 10510 since 2001.

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DIHR:

- **manufacture 35.000 machines a year = 1 machine every 3 minutes**
- **we have more than 50 product families and 3.500 different products**
- **12 international patents, two of which are relevant to the granule warewashing machines**
- **sells to more than 90 countries worldwide**